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## Diamond Sponsors

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* Information updated December 2020*
We would be remiss not to mention COVID-19 in this report. It is affecting nearly every facet of our lives and will continue to do so for the foreseeable future. But we would be just as remiss not to recognize that our ability to work through and rise above this crisis relies on our prior accomplishments.

As the pandemic unfolded, we quickly rose to the challenge to help protect members and staff against COVID-19. Branches moved to drive-up and appointment-only services. Greater emphasis was placed on digital banking, ATMs, and other forms of remote access. As a result, credit union members continued to have access to their accounts and the financial services they needed while keeping safe physical distances.

These efforts were made possible because of prior investments in remote services, good planning, and a track record of working together. COVID-19 impacted more than the health of individuals. It also impacted their livelihoods and increased the need for hunger relief as a result — a need we recognized long before this crisis. So when we saw that need increase, we stepped in to do more. We immediately directed funds to help Good Shepherd Food Bank, Full Plates Full Potential, and local food pantries to strengthen their battle with overstretched food distribution systems and higher costs.

We did not have to delay in giving contributions or determining where best to give them. Fortunately, in 2019 Maine’s credit unions yet again broke its fundraising record for our longstanding Campaign for Ending Hunger. Every Maine credit union contributed to the Campaign, which raised over $832,000. Maine credit unions also identified over 300 state and local hunger-related organizations to best direct our collective support to. What we did here made it possible for what we are doing now to help those most in need.

In a time of uncertainty, Maine credit unions sent a unified message of safety, soundness, strength, and access. We used every communication channel available from social and earned media to advertising and marketing. That message was carried broadly to both consumers and small businesses to reassure them that, as their financial first responders, we are there for them.

Our statewide awareness campaign and committee were pivotal in our communications. Because we had the infrastructure already in place, nearly overnight we were able to create and run new ads that addressed needs and concerns brought up by COVID-19. That includes financial support from the $175,000 voluntarily contributed by you, the League, and Synergent. We provided our credit unions with turnkey social media campaigns and communications. We also tapped into our network of media relationships around the state to blanket radio, TV, and newspapers.

With an issue as large as the COVID-19 pandemic, local, state, and federal government responses are crucial. We successfully got ahead of essential services orders at the local and state levels to have credit unions included in them. We worked with the Governor’s office, Maine Bankers, Maine Realtors, and others to allow remote notarization. Along with CUNA, we advocated to improve key elements of SBA’s Paycheck Protection Program and other areas of the CARES Act.

Continued on page 2
In many ways, these COVID-19 governmental affairs related efforts are just starting because of how long the impact of the pandemic is expected to last. But they are bolstered by the depth of our relationships with elected officials and their staff, our existing policy agenda, and our past legislative wins. They are also strengthened through our support of pro-credit union candidates running for office. The entire Maine Legislature is up for re-election in 2020, and tight races are expected in the fight for Maine's second congressional district and its U.S. Senate seat. Fortunately, the League, with help from Maine credit unions, reached its 2019 CULAC goal, raising over $90,400, and we will be actively involved in the weeks and months ahead to ensure candidates that support our movement are elected to office.

As we look to the remainder of 2020 into 2021 and beyond, COVID-19 will require continued effort and focus. Our committees, councils, networks, and chapters will play an important role in our collective response and actions. In our army of advocates, we have over 150 participants from 49 credit unions contributing their time, experience, and knowledge to one of the League's ten committees. Nationally, Maine is represented on five CUNA Committees: Best Practices in Payments, Housing, Consumer Protection, Marketing, and Credit Union Powers. There are also four councils (Financial Literacy, HR, Lending, and Marketing), the Young Professionals Network, the Women's Leadership Network, and numerous boards, rotaries, and community groups credit unions are involved in. Through each of these opportunities, credit unions forge alliances that help all credit unions grow, succeed, and support their members — and improve our ability to respond to crises when they arise.

Financial guidance and education will only grow in importance as Mainers are hit by the economic impact of COVID-19. We are fortunate to have such a strong foundation to help. By offering in-depth financial guidance and education and working in partnership with other non-profits like ProsperityME and Maine Jump$tart, Maine credit unions are helping people at any age and from any nationality make sound financial decisions. During the 2018/19 school year, 7,726 students participated in Financial Fitness Fairs throughout the state. In addition to traditional fairs, over a dozen fairs were conducted using our online experience. We also continued our outreach to inmates at the Maine Correctional Center. Over 200 inmates took part in our money management experience to help them achieve financial stability upon release. Additionally, the League testified in support of a successful effort to add instruction on personal finance to the Maine Learning Results. COVID-19 will impact this important work and how it is done, but it is critical it continues to help Mainers take control of their finances.

Our collective efforts have honored the strategic initiative introduced last year at our Convention. Focusing on three pillars — economy, community, and people — Maine credit unions, even prior to the coronavirus pandemic, have been busy helping members maximize life’s opportunities by fostering career advancement, enabling home ownership, mentoring young people, welcoming new Mainers, providing financial guidance, and ending hunger. These efforts will be shaped by what is happening now, but they are more important than ever to improving the financial lives of all Mainers.

In closing this report, we want to thank the thousands of credit union staff and volunteers, along with the League and Synergent, that put in whatever time and effort has been necessary to ensure members’ needs are being met. The work we have done — and continue to do — is nothing short of exceptional.

Rest assured, we will get through this together, and be there for our members. It’s what we do. It’s in our DNA. We believe in Maine’s people and its future, and that what lies ahead for all of us is brighter because of Maine’s credit unions.

Respectfully submitted,

Tucker Cole
Chairman

Todd Mason
President/CEO
While the convention is not happening as originally planned, we wish to acknowledge and extend our sincere thanks to the following companies who, once again, pledged their generous support for the event.

These business partners are an essential component in our ability to provide a high-quality event at a very low cost to credit unions. While sponsorships won’t happen this year, we are sincerely grateful for their continued support year after year.

**DIAMOND SPONSORS**
- Synergent
- CUNA Mutual Group
- Fiserv, Inc.

**PLATINUM SPONSOR**
- Tricorp FCU

**GOLD SPONSORS**
- Access Softek
- Business Lending Solutions
- CUSO Home Lending
- Norman Hanson DeTroy
- Wipfli
2020 LEAGUE AND SYNERGENT STAFF

Senior Leadership Team
President/CEO ........................................... Todd Mason
Executive Vice President .........................Cheryl Lancaster
Senior Vice President ...............................Ben Jordan
Senior Vice President ................................Cris Wescott
Senior Vice President .........................Scott Johnsen
Senior Vice President .....................Elise Baldacci
Executive Assistant to the President ..........Kelley Souza

Finance & Accounting
Accounting Systems Administrator ..........Cindy Creed
Financial Analyst ..................................Triann Wentworth
Team Leader - Accounting ......................Erica O’Roak
Accounting Assistant ..........................Michelle Breen
Accounting Specialist .............................Bonnie Rovillard
Administrative Specialist .......................Lorie Menard
Team Leader - Corporate Billing ..........Cheryl Garland
Corporate Billing Specialist ....................Nancy Stemm

Human Resources & Facilities
Assistant Vice President .........................Jennifer Crommett
Enterprise Training Manager ...............Stacy Rodenberger
Facilities Manager .............................Mike Murphy
Recruiting & Onboarding Coordinator ........Leela Goodrobb

Governmental Affairs
Vice President ................................Rob Caverly
Regulatory & Legislative
Advocacy Coordinator ..........................Ellen Parent

Member Services
Senior Events Specialist ..................Susan Erlandson
Conferences & Events Manager .............Linda Scott

Corporate Marketing
Vice President ..................................Tim Brooks
Public Affairs & Communications Manager ..Jen Burke
Content Marketing Manager ..................Sarah Farwell
Creative Marketing Manager ..................Mike Rosmus
Financial Literacy Outreach Coordinator ....Jake Holmes
Corporate Marketing Coordinator ..........Olivia Charron

Information Technology
Information Security Officer .................Michael Smith
Security Analyst .............................Zak Sawyer
Security Analyst .............................Samantha Wilkins

Project Management
Assistant Vice President .......................Stephen Nelson
Project Manager ........................Pam Lovering
Project Manager ..............................Schelene Shevchenko
Senior Project Coordinator ........Matthew Arnold
Senior Project Coordinator ....................Dawn Paquet
Project Coordinator ........................Suzanne Johnson

Information Systems
Vice President ......................................Tim Gilman
Systems & Data Integration Specialist ...Ian Czupryna-Ersek
Team Leader – eServices .......................Jon Deming
Senior eServices Specialist ..................Linsey Bernard
Senior eServices Specialist ..................Wayne Sladen
Senior eServices Specialist ..................Derek Veilleux
eServices Specialist .......................Dennis Busse
eServices Associate .............................Sean Hedly

Operations
Team Leader – Operations .................Shelly Richard
Production Control Administrator ........Linda Mayfield
Senior Production Support Specialist ......John Deem
Production Support Specialist ..............Eric Churchill
Production Support Specialist ..............Tim Martel
Production Support Specialist ..............Noah Monaco
Production Support Associate .............Chris Blanchette
Senior Telecommunications Specialist ....Jeff Comer
Telecommunications Specialist ..........Ryan White

Corporate Information Systems
Assistant Vice President .........................Michael Caruso
Senior Infrastructure Support Specialist ....John Boucher
Infrastructure Support Specialist .............David Powell
Computer Systems Analyst .....................Dan Ward
Enterprise Patch Management Specialist ....Chris Czako
Senior Desktop Support Specialist ..........Mike Wyman
Desktop Support Specialist .................Jeff Heisel
Desktop Support Specialist .................Terry Parrett

Check Processing
Team Leader - Check Processing ...............Lois Waterhouse
Senior Check Processing Specialist ........Julie Gray
Senior Check Processing Specialist ....Laura Piawlock
Senior Check Processing Specialist ........Sharon Seger
Check Processing Specialist ..................Carol Cyr
Check Processing Specialist .................Michelle Gossett

Business Continuity
Assistant Vice President .........................William Ashland

Development
Core Conversions & Consulting
Assistant Vice President .........................Jennifer Berry
Senior Business Analyst ..................Krystle Gagne
Senior Business Analyst ..................Kelly Rodriguez
Senior Business Analyst ..................Shelley Staples
Business Analyst ........................Christine Daigle
Business Analyst .........................Jessica Gouin
Business Analyst .........................Amy Hampton
Business Analyst ............................Jon Hughes
Business Analyst .......................Kathy Humphreys
Business Analyst .........................Amanda Nash
Business Analyst .........................Brad Neumyer

Updated December 2020
Development
Assistant Vice President ..................... Samantha Madgey
Team Leader - Programmers ............ Jason Candelora
Senior Programmer/Analyst .................. Jamie Betts
Senior Programmer/Analyst ............. Greg Caiazzo
Senior Programmer/Analyst ............... Bob Zidow
Programmer/Analyst ......................... Shawn Arbour
Programmer/Analyst ......................... Daniel Berry
Programmer/Analyst .......................... Garrett Carver
Programmer/Analyst ......................... Matthew Eaton
Programmer/Analyst ......................... Michelle Petrie
Programmer/Analyst .......................... Ashley Mohney
Data Analyst .................................. Chris Manley
Team Leader - Business Analysts .......... Joshua Blier
Senior Business Analyst ............... Susan Bachand
Senior Business Analyst ................ Christine Bougie
Senior Business Analyst ........................ Jacklin Sarhardi
Solutions Coordinator .................. Amy Conley
Business Analyst .......................... Sara Banfield
Business Analyst .......................... Fenton Cummings
Business Analyst .......................... Michelle Haag
Business Analyst .......................... Nick Plummer
Business Analyst ............................ Kyle Whisler
Team Leader - Business Analysts .......... Alyson Gill
Senior Business Analyst ............... Devin Brochu
Senior Business Analyst ................ Kathy Heckethorn
Senior Business Analyst ..................... Patti McBreairty
Business Analyst .......................... Keith Beck
Business Analyst .......................... Rita Gentry
Business Analyst ........................ Danielle Lagasse
Business Analyst ........................ Ross Virkler
Business Analyst .......................... Nick Warner
Business Analyst .......................... Alex White

Operations
Assistant Vice President .................. Mallory Farrell

Business Development
Team Leader - Business Development ... Ashley Courington
Bus. Development Support Specialist ....... Lisa Beaulieu
Bus. Development Support Specialist ... Ethan Letourneau
Administrative Assistant ................. Krista Bruns
Support & Enablement Coordinator .......... Pat Mileski
Account Executive ........................... Fred Barber
Sales Engineer ............................... Liz Ouellette
Team Leader - Account Managers .......... Derek Herzer
Senior Acct. Relationship Manager ...... Cristal Sullivan
Account Relationship Manager ............ Katy Ford
Account Relationship Manager .......... Jyoti Goodwin-Jones
Account Relationship Manager .......... Ryan Hachey
Account Relationship Manager .......... Chantel Stevens
Salesforce Administrator .......................... Michelle McLean
Salesforce Developer ........................ Bruce Mills

Implementations & Training
Team Leader - Operations ................. Susie Thibeault
Senior Implem. & Training Analyst ........ Jason Cormier
Senior Implem. & Training Analyst .... Michael Pinette
Implementation & Training Analyst .......... Elizabeth Davis
Implementation & Training Analyst .......... Heather Kincaid
Implementation & Training Analyst .......... Loreen Thibeault
Team Leader - Operations ................. Melanie Thibeault
Product Implementation Analyst ........... Kim Nicholas
Product Implementation Analyst .......... Ashley Saunders
Product Implementation Analyst .......... Tim Strain
Product Implementation Analyst .......... Emily Tyler
Implementation & Training Analyst .......... Amber Wright

Customer Service
Team Leader - Customer Service ........... Tucker Geoffroy
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Senior Customer Service Specialist ...... Kathy Crawford
Senior Customer Service Specialist ........ Heidi McIntosh
Systems Support Specialist ............... Larry Brady
Systems Support Specialist ............... William Colarusso
Systems Support Specialist ............... Mark Walker
Customer Service Associate .............. Devon Anderson
Customer Service Associate ............... Melanie Hebert
Customer Service Associate ............... Kristen Kontsas
Customer Service Associate ............... Cindy Reny
Senior Customer Service Specialist ...... Jennifer Caselden
Customer Service Specialist ............... Leah Betters
Customer Service Specialist ............... Jessica Doucette
Customer Service Associate ............... Anne Bunker
Customer Service Associate ............... Beth Diamon
Customer Service Associate ............... Kelsey Libby
Customer Service Associate ............... Elizabeth Merritt
Customer Service Associate ............... Morgan Nielsen
Customer Service Associate ............... Tracey Smith

Product Development
Assistant Vice President .................. Jeff Will
Product Owner - Product Development ... Amy Keaten
Product Owner - Payments ............... Karen Martin
Payments & Fraud Consultant ............. Rebekah Higgins

Marketing Services
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Senior Marketing Services Rep ............. Shannan Heacock
Senior Marketing Services Rep ............. Erica Vachon
Marketing Services Specialist ............. Alexis Lindsay
Data Mining Specialist ................. Jen Braziel

Production
Team Leader - Production ................... John Sullivan
Digital Pre-Press/Production Asst. ........ Mike Brackett
Production Operator/Technician ................ Bill Baker
Production Operator/Technician .............. Sandra Basquez
Production Operator/Technician ............. Ed Tetrault

Creative Services
Graphic Designer ............................ Susan Gross
Graphic Designer ............................ Brys Scotland
2019–20 COMMITTEE ROSTER

Audit and Finance

Christine Devine, Chair
_______________________________________________________ KV FCU
Erin Campbell ..............................................Maine State CU
Alaina Daisey ..............................................Katahdin FCU
Brittany Denis ..............................................Dirigo FCU
Chad Desjardins ..............................................Seaboard FCU
Kelly Dow ......................................................Bangor FCU
Diana Garcia ..............................................Maine Solutions FCU
Fred Johnson ......................................................Atlantic FCU
Melissa Lowell ..............................................Midcoast FCU
Kelsey Marquis ..............................................cPort CU
Jason Michaud ..............................................New Dimensions FCU
Renee Ouellette ..............................................University CU
Mollie Ryan ......................................................Five County CU
Dave Sayers ..............................................Maine Savings FCU
Adam Sheehan ..............................................Maine Highlands FCU
Bernice Stroba ..............................................Brewer FCU
Todd Mason ..............................................Staff Liaison
Erica O’Roak ..............................................Staff Liaison
Triann Wentworth ..............................................Staff Liaison

Awards and Convention

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_______________________________________________________ Five County CU
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Allie Floyd ..........................................................Evergreen CU
Jo-Ann Jackson ..............................................Community CU
Rick Moore ......................................................Maine Savings FCU
Beverly Knapp ..............................................Franklin-Somersett FCU
Cheryl Lancaster ..............................................Staff Liaison
Linda Scott ..............................................Staff Liaison

Chapter

John Doe, Chair
_______________________________________________________ Eastmill FCU
Jennifer Andersen ..............................................Five County CU
Scott Chretien ..............................................Atlantic FCU
Denise Duperre ..............................................NorState FCU
Catie Scribner ......................................................Evergreen CU
Neeley Stanton ......................................................Midcoast FCU
Melodee Stearns ..............................................Saco Valley CU
Deb Tondreau ......................................................Connected CU
Kim Turner ......................................................Otis FCU
Deb White-Rideout ..............................................University CU
Cheryl Lancaster ..............................................Staff Liaison

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_______________________________________________________ Bangor FCU
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Laura Briggs ......................................................Evergreen CU
Alex Davis ......................................................Five County CU
Peggy Gilman ......................................................Atlantic FCU
April Gleason ......................................................University CU
Tina Jamo ......................................................Katahdin FCU
Adam Kavanagh ..............................................Maine State CU
Andrew Lunn ......................................................Community CU
Vanessa Madore ..............................................Maine Savings FCU
Susan Morse ......................................................Gardiner FCU
Effie Murchie ..............................................The County FCU
Sarah Perkins ..............................................TruChoice FCU
Brenda Piecuch ..............................................PeoplesChoice CU
Michelle Rouleau ..............................................Midcoast FCU
Jennifer Soper ..............................................Franklin-Somersett FCU
Adam Swidler ..............................................Dirigo FCU
Robert Caverly ..............................................Staff Liaison
Ellen Parent ..............................................Staff Liaison

Education

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_______________________________________________________ Otis FCU
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Shaun Carr ..............................................Five County CU
Bob Curtis .....................................................Down East CU
Nicki Frazier ..............................................Casco FCU
Bernadette Friel ..............................................Katahdin FCU
Ryan Grund ..............................................Cumberland County FCU
Jill Harper ......................................................Bangor FCU
Jason Hilt ......................................................Lisbon Community FCU
Matt Kaubris .....................................................Oxford FCU
Dan Kelley ......................................................Seaboard FCU
Anna Martin ..............................................PeoplesChoice CU
Kristen Poremby ..............................................Midcoast FCU
Tiffany Stewart ............................................Sabatius Regional CU
Lee-Anne Storen ..............................................Maine Savings FCU
Missi Weatherbee ..............................................Penobscot County FCU
Stacey Young ..............................................University CU
Cheryl Lancaster ..............................................Staff Liaison
Linda Scott ..............................................Staff Liaison
Jake Holmes ..............................................Staff Liaison

Governing

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_______________________________________________________ Midcoast FCU
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Joann Bisson ..............................................Trademark FCU
Dave Desjardins ..............................................Acadia FCU
Christine Devine ..............................................KV FCU
Dan Cummings ..............................................General Counsel
Todd Mason ..............................................Staff Liaison

Governmental Affairs

Joann Bisson, Chair ..............................................Trademark FCU
Paul Berube ..............................................NorState FCU
Herbert Clark ..............................................Katahdin FCU
Mike Foley ..............................................Five County CU
Jen Hogan ......................................................Community CU
Jason Lindstrom ..............................................Evergreen CU
Claude Morgan ..............................................Dirigo FCU
Mark Samson ..............................................Dirigo FCU
Robert Caverly ..............................................Staff Liaison
Ed and Cate Pineau ..............................................Contract Lobbyists
Jon Courtney ..............................................Contract Lobbyist
2019–20 COMMITTEE ROSTER continued

Social Responsibility

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LuAnn Brown .............................. Changing Seasons FCU
Shawn Chute .............................. Five County CU
Christopher Cote .............................. Community CU
Stacey Dow ........................................ Maine State CU
Darice Dubreuil .............................. Otis FCU
Alexandria Fabian ............................... KV CU
Kendra Glueck ........................................ University CU
Patty Kenney .............................. Casco FCU
Amanda Lee ........................................ Franklin-Somerset FCU
Veronica Levesque .............................. Maine Savings FCU
Kristie Libby ........................................ Down East CU
Jamie Mawhinney .............................. Atlantic FCU
Josie McGaw ........................................ Trademark FCU
Annette Merrill ...................................... Saco Valley CU
Sharon Nadeau .............................. Winslow Community FCU
Stephanie Peppard .............................. Gardiner FCU
Lee Plisga ........................................ KSW CU
Catie Scribner ......................................... Evergreen CU
Melissa Sproul .............................. Dirigo FCU
Mary Thibeault ........................................ PeoplesChoice CU
Tena Wallace ........................................ Midcoast FCU
Timothy Brooks ........................................ Staff Liaison
Jen Burke ........................................ Staff Liaison

Statewide Awareness

**Dave Desjardins**, Chair ......................... Acadia FCU
Stephanie Beck ........................................ University CU
Wendy Brochu ........................................ Connected CU
Ed Budway ........................................ Evergreen CU
Heather Clark .............................. Cumberland County FCU
Ashley Clifford ........................................ Sabattus Regional CU
Johanna Dorr ........................................ Seaboard FCU
Melissa Goode .............................. Trademark FCU
Michael Grow ........................................ Maine Savings FCU
Linda Halleran ........................................ Town & Country FCU
Sarah Hayes ........................................ Otis FCU
Amy Irish ........................................ Saco Valley CU
Victoria Lajoie ....................................... Lisbon Community FCU
Nicole Mailhot ........................................ Dirigo FCU
Kelly Marie ........................................ Gardiner FCU
Chris McGorrill ........................................ Atlantic FCU
James Moreau ........................................ Maine Family CU
Tina Morrill ........................................ Bangor FCU
Kelly Ramsey ........................................ Five County CU
Lori Saucier ........................................ Midcoast FCU
Betsy Sibley ........................................ Community CU
Deb Sparrow ........................................ Maine State CU
Cheryl Lancaster ........................................ Staff Liaison
Timothy Brooks ........................................ Staff Liaison

Synergent Technology Services

**Luke Labbe**, Chair .............................. PeoplesChoice CU
Joshua Andrei ........................................ Dirigo FCU
Marti Allen ........................................ Casco FCU
Jim Bell ........................................ Mass Bay CU
Andrew Blanchette .............................. NorState FCU
David Bridges ........................................ Maine Highlands FCU
Deb Brown ........................................ Oxford FCU
Eileen Byram ........................................ University CU
Bill Carhart ........................................ Oswego FCU
Christina Carter ........................................ Midcoast FCU
Kelley Carter .............................. SebastiCook Valley FCU
Matthew Cox ........................................ The County FCU
Nathan Davis ........................................ Evergreen CU
Craig DeRosby ........................................ Otis FCU
Lyndsey Farr ........................................ One CU
Timothy Felt ........................................ St. Lawrence FCU
Dave DeFrosca ........................................ Brewer FCU
Eric Green ........................................ PeoplesChoice CU
Larry Honigbaum ................................ Alternatives FCU
Tracie James ........................................ Gardiner FCU
Theresa Lane ........................................ Katahdin FCU
Rachel Laprell ........................................ Bangor FCU
Andrew Lunn ........................................ Community CU
Anthony Marino ........................................ Merrimack Valley FCU
Kelsey Marquis .............................. cPort CU
Ken Mauser ........................................ HRCU
Tony Molina ........................................ Palisades FCU
Sean Ready ........................................ Saco Valley CU
Ryan Reed ........................................ Lincoln Maine FCU
Lonnie SanAngelo .............................. Seaboard FCU
Patti Smith ........................................ Eastmill FCU
Ken Stockford ........................................ Five County CU
Jonathan Stowers ................................ Atlantic FCU
Bill Tozier ........................................ KV FCU
Theresa Voisine ........................................ Maine Savings FCU
Kelley Wathen ........................................ Connected CU
Alex White ........................................ Pioneer Valley FCU
Maureen Wojnar ........................................ Homefield CU
Laura Ybarra ........................................ AllCom CU
Mark Young ........................................ Maine State CU
Ben Jordan ........................................ Staff Liaison
<table>
<thead>
<tr>
<th>CU Rank by asset 12/31/19</th>
<th>Credit Union</th>
<th>Assets as of 12/31/19</th>
<th>Loans as of 12/31/19</th>
<th>Shares as of 12/31/19</th>
<th>Members as of 12/31/19</th>
<th>CU Rank by asset 12/31/18</th>
<th>CU Rank by asset 12/31/17</th>
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<td>Shares as of 12/31/19</td>
<td>Members as of 12/31/19</td>
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<td>CU Rank by asset 12/31/17</td>
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**TOTALS**

$8,528,466,153 $6,297,323,621 $7,320,925,012 716,840

**12/19 Statistics**

$8,528,466,153 $6,297,323,621 $7,320,925,012 716,840

Difference 12/18 to 12/19 $561,516,581 $249,222,107 $555,621,173 14,531

% increase 7.0% 4.1% 8.2% 2.1%

Growth rates are calculated using all Maine credit unions in existence. Prior year data includes institutions that are no longer active.
Community Credit Union

Congratulations on 75 years of service to your members.
CREDIT UNION CHAPTERS

Alex Ferguson Chapter
- Blue Cross/Blue Shield of Maine Employees Federal Credit Union
- Casco Federal Credit Union
- Coast Line Credit Union
- cPort Credit Union
- Cumberland County Federal Credit Union
- Evergreen Credit Union
- Infinity Federal Credit Union
- Maine Media Federal Credit Union
- Maine Solutions Federal Credit Union
- Town & Country Federal Credit Union
- TruChoice Federal Credit Union

Aroostook Chapter
- Acadia Federal Credit Union
- NorState Federal Credit Union
- The County Federal Credit Union

Bangor Chapter
- Bangor Federal Credit Union
- Brewer Federal Credit Union
- Changing Seasons Federal Credit Union
- Down East Credit Union
- Maine Savings Federal Credit Union
- Penobscot County Federal Credit Union
- Seaboard Federal Credit Union
- University Credit Union

Jeannette G. Morin Chapter
- Atlantic Federal Credit Union
- Five County Credit Union
- Lisbon Community Federal Credit Union
- Midcoast Federal Credit Union

Kennebec Valley Chapter
- Capital Area Federal Credit Union
- Connected Credit Union
- Franklin-Somerset Federal Credit Union
- Gardiner Federal Credit Union
- KSW Federal Credit Union
- KV Federal Credit Union
- Maine Harvest Federal Credit Union
- Maine Highlands Federal Credit Union
- Maine State Credit Union
- New Dimensions Federal Credit Union
- Sebasticook Valley Federal Credit Union
- Trademark Federal Credit Union
- Winthrop Area Federal Credit Union

Norm Nolette Chapter
- Central Maine Federal Credit Union
- Community Credit Union
- Dirigo Federal Credit Union
- Great Falls Federal Credit Union
- Lewiston Municipal Federal Credit Union
- Maine Family Federal Credit Union
- Monmouth Federal Credit Union
- Otis Federal Credit Union
- Oxford Federal Credit Union
- Sabattus Regional Credit Union

Northern Penobscot Chapter
- Eastmill Federal Credit Union
- Katahdin Federal Credit Union
- Lincoln Maine Federal Credit Union

York County Chapter
- PeoplesChoice Credit Union
- Saco Valley Credit Union

For a complete list of Chapter Officials, please visit the League’s website at www.mainecul.org.
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www.acadiafcu.org
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728-4121 · Fax 728-7029
907 Main Street · St. Francis, ME 04774
398-3421 · Fax 398-2803
315 Main Street · P.O. Box 130
St. Agatha, ME 04772
543-7383 · Fax 543-7811
131 Main Street · Ashland, ME 04732
435-3434 · Fax 435-3400
849 Stillwater Avenue · Bangor, ME 04401
945-3632 · Fax 945-0793
417 State Street, Suite 140 · Bangor, ME 04401
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713 Broadway · Bangor, ME 04401
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Freeport, ME 04032
865-2830 · Fax 865-2841
3 Union Park Road · P.O. Box 327
Topsham, ME 04086
319-1399 · Fax 729-0362
327 Main Street · P.O. Box 278
Cumberland, ME 04021
489-3039 · Fax 489-3040
870 Main Street · Sanford, ME 04073
490-5060 · Fax 490-5061
1516 Main Street · Sanford, ME 04073
324-7511 · Fax 490-5064
477 Main Street · Saco, ME 04072
282-2962 · Fax 282-3147
387 US Route One · York, ME 03909
351-1021 · Fax 351-1051
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B/C & B/S of ME Employees Federal Credit Union
Susan Thurlow, CEO
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www.brewerfcu.org
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989-7240 · Fax 989-3440
229 Dirigo Drive · Brewer, ME 04412
989-7240 · Fax 989-5985

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dianawink@capitalareafcu.org
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622-3442 · Fax 623-2276
www.capitalareafcu.org

Casco Federal Credit Union
James Stone, CEO
jstone@cascofcu.com
375 Main Street · P.O. Box 87 · Gorham, ME 04038
839-5588 · Fax 839-5413
www.cascofcu.com
Branch:
393 Ossipee Trail · Gorham, ME 04038
839-5588 · Fax 839-3971
Central Maine Federal Credit Union  
Vicki Stuart, CEO  
vstuart1@centralmainecu.com  
1000 Lisbon Street · P.O. Box 1746  
Lewiston, ME 04241-1746  
783-1475 · Fax 777-1914  
www.centralmainecu.com  
Branch:  
836 Center Street · Auburn, ME 04210  
783-1475 · Fax 440-2100

Changing Seasons Federal Credit Union  
Robert Picard, CEO  
rob@changingseasonsfcu.com  
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945.6264 · Fax 517.6850  
www.changingseasonsfcu.com

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www.coastlinecu.com

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jenh@communitycreditunion.com  
144 Pine Street · Lewiston, ME 04240  
783-2096 · Fax 783-2093  
www.communitycreditunion.com  
Branches:  
40 Stanley Street · Auburn, ME 04210  
783-2096 · Fax 783-2093  
1025 Auburn Road · Turner, ME 04282  
783-2096 · Fax 783-2093

Connected Credit Union  
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rlachance@connectedcreditunion.org  
85 Civic Center Drive · P.O. Box 1096  
Augusta, ME 04330  
623-3857 · Fax 622-7258  
www.connectedcreditunion.org  
Branches:  
12 Monument Street · Winslow, ME 04901  
872-2636 · Fax 873-7003  
CATC · 40 Pierce Drive · Augusta, ME 04330  
430-0788

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Eugene Ardito, CEO  
eardito@cportcu.org  
50 Riverside Industrial Parkway  
P.O. Box 777 · Portland, ME 04103  
878-6200 · Fax 878-6211  
www.cportcu.org  
Branches:  
399 Western Avenue · Augusta, ME 04330  
623-1001 · Fax 623-3639  
313 U.S. Route 1 · Scarborough, ME 04074  
883-2448 · Fax 883-0332  
285 Forest Avenue · Portland, ME 04101  
200-2300 · Fax 200-2304  
35 Middle Street · Portland, ME 04101  
305-0020 · Fax 358-1500

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sharriman@myccfcu.com  
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878-3441 · Fax 878-5327  
www.myccfcu.com  
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854-9850 · Fax 854-9844  
808 Roosevelt Trail · Windham, ME 04062  
892-3359 · Fax 892-4109  
1345 Washington Avenue · Portland, ME 04103  
797-6492 · Fax 797-7470  
43 Lewiston Road · Gray, ME 04039  
657-4777 · Fax 657-6352  
808 US Route 1 · Yarmouth, ME 04096  
846-5076 · Fax 846-4964

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MarkS@dirigofcu.com  
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784-5435 · Fax 786-0495  
www.dirigofcu.com  
Branches:  
20 Washington Street · Auburn, ME 04210  
783-0351 · Fax 786-0523  
1 Lewiston Street · Mechanic Falls, ME 04256  
346-3001 · Fax 346-3012  
172 Pine Street · S. Paris, ME 04281  
743-5410 · Fax 743-9331
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Joe Moses, CEO
jmoses@downeastcu.com
23 Third Avenue · P.O. Box 130 · Baileyville, ME 04694
427-3333 · Fax 427-3808
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255-0172 · Fax 255-0756
92 Lincolnville Avenue · Belfast, ME 04915
338-0043 · Fax 338-4712
58 School Street · P.O. Box 760 · Unity, ME 04988
948-2060 · Fax 948-2068
24 Springer Drive · Suite 111 · Bangor, ME 04401
990-5444 · Fax 990-5458
254 North Street · Calais, ME 04619
454-8940 · Fax 454-8943
94 Main Street · P.O. Box 477 · Topsham, ME 04086
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151 Main Street · P.O. Box 115 · Richmond, ME 04357
737-4037 · Fax 737-4048

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528-6222 · Fax 528-6224

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jlindstrom@egcu.org
225 Riverside Street · P.O. Box 1038
Portland, ME 04103-1038
221-5000 · Fax 221-5017
www.egcu.org
Branches:
785 Roosevelt Trail · Windham, ME 04062
221-5000 · Fax 892-4058
838 Roosevelt Trail · Naples, ME 04055
221-5000 · Fax 693-4178
799 Broadway · S. Portland, ME 04106
221-5000 · Fax 799-0183

Five County Credit Union
Julie Marquis, CEO
jumarquis@fivecounty.com
765 Washington Street · P.O. Box 598 · Bath, ME 04530
800-750-0959 · Fax 443-8177
www.fivecounty.com
Branches:
100 Mount Auburn Avenue (inside Walmart)
Auburn, ME 04210
800-750-0959 · Fax 330-4003
201 Civic Center Drive (inside Walmart)
Augusta, ME 04330
800-750-0959 · Fax 620-7104
9 Main Street · Bowdoinham, ME 04008
800-750-0959
171 Bath Road · Brunswick, ME 04011
800-750-0959
35 Ash Street · Lewiston, ME 04240
800-750-0959 · Fax 689-2154
218 Lisbon Street · Lisbon, ME 04250
800-750-0959 · Fax 330-4000
30 Landing Road (inside Walmart)
North Windham, ME 04062
800-750-0959 · Fax 892-1297
19 Commercial Street · Portland, ME 04101
800-750-0959 · Fax 774-1667
710 Main Street · Rockland, ME 04841
800-750-0959 · Fax 796-7627
500 Gallery Boulevard (inside Walmart)
Scarborough, ME 04074
800-750-0959 · Fax 396-6405
60 Fairgrounds Market Place (inside Walmart)
Skowhegan, ME 04976
800-750-0959
3 Hamilton Court · Route 196 Bypass
Topsham, ME 04086
800-750-0959 · Fax 721-8555
80 Waterville Commons Drive (inside Walmart)
Waterville, ME 04901
800-750-0959 · Fax 680-2209
219 US Route One
Yarmouth, ME 04096
800-750-0959 · Fax 386-5503
CREDIT UNION LISTINGS

Franklin-Somerset Federal Credit Union  
Bev Knapp, CEO  
bknapp@f-sfcu.com  
26 Leavitt Street · Skowhegan, ME 04976  
1-877-952-5800 · Fax 474-0709  
www.f-sfcu.com  
Branches:  
114 East Madison Road · Madison, ME 04950  
1-877-952-5800 · Fax 474-0028  
476 Main Street · Kingfield, ME 04947  
265-4027 · Fax 265-4028  
20 Main Street · Madison, ME 04950  
696-3691 · Fax 696-8147  
485 Wilton Road · Farmington, ME 04938  
778-4452 · Fax 778-4986  
104 Main Street · Stratton, ME 04982  
612-5455

Gardiner Federal Credit Union  
Vicki Larrabee, CEO  
vlarrabee@gardinerfcu.org  
420 Brunswick Avenue · Gardiner, ME 04345  
582-2676 · Fax 582-3108  
www.gardinerfcu.org

Great Falls Federal Credit Union  
Nancy S. Bard, CEO  
nancy@greatfallsfcu.com  
34 Bates Street · Lewiston, ME 04240  
782-7192 · Fax 782-5501  
www.greatfallsfcu.com  
Branch:  
760 Minot Avenue · Auburn, ME 04210  
753-0500

Infinity Federal Credit Union  
Elizabeth Hayes, CEO  
ehayes@infinityfcu.com  
202 Larrabee Road · Westbrook, ME 04092  
P.O. Box 9742 · Portland, ME 04104-5060  
854-6000 · Fax 854-6054  
www.infinityfcu.com  
Branches:  
29 Baxter Boulevard · Portland, ME 04101  
854-6000 · Fax 347-2228  
193 Broad Street, Suite 1 · Bangor, ME 04401  
854-6000 · Fax 945-4857  
1298 Alfred Road · Arundel, ME 04046  
854-6000 · Fax 282-4927  
35 Plaza Drive · Scarborough, ME 04074  
854-6000 · Fax 289-3125

Katahdin Federal Credit Union  
Tina Jamo, CEO  
tjamo@katahdinfcu.org  
1000 Central Street · Millinocket, ME 04462  
723-9718 · Fax 723-8426  
www.katahdinfcu.org  
Branch:  
1068 Crystal Road, P.O. Box 330  
Island Falls, ME 04747  
463-3661 · Fax 723-8426

KSW Federal Credit Union  
Deserée Gilman, CEO  
desereeg@kswfcu.org  
222 College Avenue · Waterville, ME 04901  
872-5602 · Fax 872-5776  
www.kswfcu.org  
Branch:  
135 Waldo Avenue · Belfast, ME 04915-6909  
338-5160 · Fax 338-6129

KV Federal Credit Union  
Christine Devine, CEO  
cdevine@kvfcu.org  
316 West River Road · Augusta, ME 04330  
623-5171 · Fax 626-2853  
www.kvfcu.org  
Branches:  
35 Oak Street · Oakland, ME 04963  
465-4423 · Fax 465-9456  
299 Main Street · Waterville, ME 04901  
877-9474 · Fax 877-6615

Lewiston Municipal Federal Credit Union  
Amanda Piper, CEO  
apiper@lewistoncu.com  
291 Pine Street · Lewiston, ME 04240  
783-3991 · Fax 783-4178  
www.lewistoncu.com

Lincoln Maine Federal Credit Union  
Cris Kinney, CEO  
cris@lincolnmainefcu.com  
171 West Broadway · P.O. Box 220 · Lincoln, ME 04457  
794-8623 · Fax 794-8187  
www.lincolnmainefcu.com
Lisbon Community Federal Credit Union  
George Roy, CEO  
g.roy@lisboncu.org  
325 Lisbon Street · P.O. Box 878  
Lisbon, ME 04250-0878  
353-4144 · Fax 353-7615  
www.lisboncu.org  
Branch:  
802 Sabattus Street · Lewiston, ME 04240  
333-3214 · Fax 333-3215

Maine Family Federal Credit Union  
Rachel Caron, CEO  
rcaron@mainefamilyfcu.com  
555 Sabattus Street · Lewiston, ME 04240  
1-800-783-2071 · Fax 786-8765  
www.mainefamilyfcu.com  
Branch:  
831 Minot Avenue · Auburn, ME 04210

Maine Harvest Federal Credit Union  
Scott Budde, CEO  
scott@maineharvestfcu.coop  
69 School Street · PO Box 249 · Unity, ME 04988  
207-707-8200  
www.maineharvestfcu.coop

Maine Highlands Federal Credit Union  
Rhonda Taylor, CCUE, CEO  
rtaylor@mhfcu.com  
73 Main Street · P.O. Box 233 · Dexter, ME 04930  
924-5544 · Fax 924-7527  
www.mhfcu.com  
Branches:  
23 Hudson Avenue · P.O. Box 697 · Guilford, ME 04443  
876-4041 · Fax 876-3701  
955 West Main Street · P.O. Box 507  
Dover-Foxcroft, ME 04426  
564-8644 · Fax 564-3920  
393 Pritham Avenue · Greenville Junction, ME 04442  
695-0316 · Fax 695-8939  
194 Main Road · P.O. Box 716 · Brownville, ME 04414  
965-8377 · Fax 965-8477  
216 Main Street · P.O. Box 335 · Canaan, ME 04924  
474-3544 · Fax 474-3545

Maine Media Federal Credit Union  
Jennifer Hartel, CEO  
jenny@mainemedia.com  
295 Gannett Drive · S. Portland, ME 04106  
774-4307 · Fax 791-6692  
www.mainemedia.com

Maine Savings Federal Credit Union  
John Reed, CEO  
jreed@mainesavings.com  
101 Western Avenue · P.O. Box 347  
Hampden, ME 04444  
862-6500 · Fax 862-6502  
www.mainesavings.com  
Branches:  
868 Hammond Street · Bangor, ME 04401  
800-273-6700 · Fax 992-2966  
671 Broadway · Bangor, ME 04401  
800-273-6700 · Fax 992-2782  
25 Resort Way  
Ellsworth, ME 04605  
800-273-6700 · Fax 667-1263  
122 Park Street · P.O. Box 447  
Milo, ME 04463  
800-273-6700 · Fax 943-7301  
500 Main Street · P.O. Box 247  
Corinth, ME 04427  
800-273-6700 · Fax 285-3363  
Jackson Laboratory · 600 Main Street  
Bar Harbor, ME 04609  
806-273-6700 · Fax 288-2024  
912 Main Street · P.O. Box 189  
N. Vassalboro, ME 04962  
800-273-6700 · Fax 873-0106  
Twin City Plaza, 278 State Street  
Brewer, ME 04412  
800-273-6700 · Fax 899-4469  
1002 Stillwater Avenue · Old Town, ME 04468  
800-273-6700  
883 Forest Avenue · Portland, ME 04103  
800-273-6700

Maine Solutions Federal Credit Union  
Diana Garcia, CEO  
dgarcia@mesolutionsfcu.org  
209B Western Avenue  
South Portland, ME 04106  
775-8371 · Fax 761-6235  
www.mesolutionsfcu.org
Maine State Credit Union
Tucker Cole, CEO
tcole@mainestatecu.org
200 Capitol Street · P.O. Box 5659
Augusta, ME 04330
623-1851 · Fax 620-8485
www.mainestatecu.org
Branches:
   162 Hospital Street · Marquardt Building
   Augusta, ME 04330
   621-6060 · Fax 621-6072
   81 Grove Street · Waterville, ME 04901
   873-5159 · Fax 873-5150

Midcoast Federal Credit Union
Joe Gervais, CEO
joeg@midcoastfcu.me
186 Lower Main Street · Freeport, ME 04032
865-4443 · Fax 865-0876
www.midcoastfcu.me
Branches:
   831 Middle Street · Bath, ME 04530
   443-5531 · Fax 443-5438
   6 Station Avenue · Brunswick, ME 04011
   729-8737 · Fax 729-8738
   41 U.S. Route 1 · Edgecomb, ME 04556
   882-7919 · Fax 882-7834
   209 New County Road, U.S. Route 1
   Thomaston, ME 04861
   594-7775 · Fax 594-7773

Monmouth Federal Credit Union
Catherina Blais, CEO
cblais@monmouthfcu.com
1176 Main Street · Monmouth, ME 04259
933-2667 · Fax 933-3261
www.monmouthfcu.com

New Dimensions Federal Credit Union
Ryan Poulin, CEO
rpoulin@newdimensionsfcu.com
94 Silver Street · Waterville, ME 04901
872-2771 · Fax 877-0555
www.newdimensionsfcu.com
Branches:
   72 Cony Street · Augusta, ME 04330
   430-0779 · Fax 430-4447
   316 Benton Avenue · Winslow, ME 04901
   872-7909 · Fax 872-7815
   245 Madison Avenue · Skowhegan, ME 04976
   474-2254 · Fax 474-0696

NorState Federal Credit Union
Sue Whitehead, CEO
swhitehead@norstatefcu.org
78 Fox Street · Madawaska, ME 04756
728-7555 · Fax 728-6731
www.norstatefcu.org
Branches:
   3333 Aroostook Road · P.O. Box 367
   Eagle Lake, ME 04739
   444-4545 · Fax 444-4540
   23 Station Street · P.O. Box 523 · Ashland, ME 04732
   435-2176 · Fax 435-2177
   156 Main Street · Van Buren, ME 04785
   868-5484 · Fax 868-2860
   164 Market Street · Fort Kent, ME 04743
   834-3232 · Fax 834-2625
   738 Main Street · Presque Isle, ME 04769
   762-3811 · Fax 762-3816

Otis Federal Credit Union
Kim Turner, CEO
Kint@otisfcu.coop
170 Main Street · P.O. Box 27 · Jay, ME 04239
897-0900 · Fax 897-3927
www.otisfcu.coop

Oxford Federal Credit Union
Matt Kaubris, CEO
mattk@ofcu.org
225 River Road
Mexico, ME 04257-0252
369-9976
Fax 364-8962
www.ofcu.org
Branch:
   54 Fair Street · Norway, ME 04268
   743-2638 · Fax 743-7138
Penobscot County Federal Credit Union
Ryan Ellsworth, Acting CEO
ryan.ellsworth@penobscotfcu.com
205 Main Street · P.O. Box 434 · Old Town, ME 04468
827-3165 · Fax 827-6674
www.penobscotfcu.com
Branches:
  * 466 Main Street · Bangor, ME 04401
  * 941-6373 · Fax 941-0979
  * 16 Coffin Street · Howland, ME 04448
  * 732-5607 · Fax 732-5605

PeoplesChoice Credit Union
Luke Labbe, CEO
llabbe@peopleschoicecreditunion.com
23 Industrial Park Road · Saco, ME 04072
282-4156 · Fax 282-1735
www.peopleschoicecreditunion.com
Branches:
  * 369 Elm Street · Biddeford, ME 04005
  * 284-8483 · Fax 282-8647
  * 39 Country Club Road · Sanford, ME 04073
  * 490-2000 · Fax 490-2058
  * 774 Post Road, Route 1 · Wells, ME 04090
  * 646-2597 · Fax 646-3498

Sabattus Regional Credit Union
Tiffiny Stewart, CEO
tiffany@srcu4u.com
2 Middle Road · P.O. Box 250 · Sabattus, ME 04280
375-6538 · Fax 375-8933
www.srcu4u.com

Saco Valley Credit Union
Kevin Partridge, CEO
kpartridge@sacovalley.org
312 Main Street · P.O. Box 740 · Saco, ME 04072
282-6169 · Fax 282-1601
www.sacovalley.org
Branches:
  * 500 Main Street · Saco, ME 04072
  * 286-3638 · Fax 282-3126
  * 860 Main Street · P.O. Box 358 · Waterboro, ME 04087
  * 247-6000 · Fax 247-2805

Seaboard Federal Credit Union
Kyle Casburn, CEO
kcasburn@seaboardfcu.com
177 Main Street · P.O. Box G · Bucksport, ME 04416
469-6341 · Fax 469-2866
www.seaboardfcu.com
Branches:
  * 200 Main Street · P.O. Box 115 · Ellsworth, ME 04605
  * 667-8285 · Fax 667-6848
  * 2410 Route 2 · P.O. Box 6359 · Hermon, ME 04402
  * 848-9995 · Fax 848-3555

Sebasticook Valley Federal Credit Union
James Lemieux, CEO
jlemieux@svfcume.com
505 Somerset Avenue · P.O. Box 10
Pittsfield, ME 04967
487-5576 · Fax 487-3129
www.svfcume.com
Branch:
  * 87 Moosehead Trail · P.O. Box 145
  * Newport, ME 04953
  * 368-4940 · Fax 368-4751

The County Federal Credit Union
Ryan Ellsworth, CEO
ryan.ellsworth@countyfcu.org
82 Bennett Drive · Caribou, ME 04736
498-8756 · Fax 498-4109
www.countyfcu.org
Branches:
  * 232 Main Street, Suite 6 · Fort Fairfield, ME 04742
  * 472-5710 · Fax 472-1140
  * 247 North Street · Houlton, ME 04730
  * 532-7325 · Fax 532-7658
  * 1 Benjamin Street · PO Box 510 · Mars Hill ME 04734
  * 425-8008
  * 776 Main Street · Presque Isle, ME 04769
  * 768-5051 · Fax 764-5267
**Town & Country Federal Credit Union**  
David Libby, CEO  
David.Libby@tcfcu.com  
557 Main Street · P.O. Box 9420  
South Portland, ME 04116-9420  
773-5656 · Fax 772-3624  
www.tcfcu.com  
Branches:  
257 U.S. Route 1 · Scarborough, ME 04074  
883-7751 · Fax 883-8939  
170 Ocean Street · South Portland, ME 04106  
767-7419 · Fax 767-5799  
3 Auburn Street · Portland, ME 04103  
878-0352 · Fax 878-0391  
426 Forest Avenue · Portland, ME 04101  
347-2386 · Fax 347-2381  
52 Elm Street · Saco, ME 04072  
284-8541 · Fax 284-8777

**Trademark Federal Credit Union**  
Joann Bisson, CEO  
joann.bisson@trademarkfcu.org  
145 Pleasant Hill Road  
Scarborough, ME 04074  
883-3630 · Fax 883-8629  
www.trademarkfcu.org  
Branches:  
44 Edison Drive · P.O. Box 1056  
Augusta, ME 04332-1056  
623-1134 · Fax 512-3827  
162 Canco Road · Portland, ME 04103  
623-1134 · Fax 512-3827

**TruChoice Federal Credit Union**  
Kenneth Acker, CEO  
kenneth.acker@trufcu.com  
272 Park Avenue · P.O. Box 10659  
Portland, ME 04104  
772-0808 · Fax 772-8683  
www.trufcu.com  
Branches:  
779 Narragansett Trail · Buxton, ME 04093  
772-0808 · Fax 772-8683  
6 Barra Road · Biddeford, ME 04005  
772-0808 · Fax 772-8683

**University Credit Union**  
Renée Ouellette, CEO  
rouellette@ucu.maine.edu  
15 Main Street · Orono, ME 04473-4000  
889-8600 · Fax 889-9086  
www.ucu.maine.edu  
Branches:  
139 Rangeley Road · University of Maine  
Orono, ME 04469-5779  
889-8500 · Fax 889-8508  
391 Forest Avenue · Portland, ME 04101-2001  
772-1906 · Fax 772-1852  
977 Union Street · Bangor, ME 04401-3011  
992-2900 · Fax 992-2405  
154 High Street · Farmington, ME 04938-1930  
778-4011 · Fax 778-3144  
181 Main Street · P.O. Box 443  
University of Maine at Presque Isle  
Presque Isle, ME 04769  
768-9624 · Fax 768-9781  
32 Campus Avenue · Brooke Student Center  
University of Southern Maine  
Gorham, ME 04038  
553-9259 · Fax 553-9266  
5748 Memorial Union · University of Maine  
Orono, ME 04469  
889-8500 · Fax 889-8232

**Winthrop Area Federal Credit Union**  
Jeff Seguin, CEO  
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94 Highland Avenue · P.O. Box 55  
Winthrop, ME 04364  
377-2124 · Fax 377-2767  
www.winthropcreditunion.org
2019 Dora Maxwell Social Responsibility Recognition Award Winners

- First Place
  Community Credit Union
  Dirigo Federal Credit Union
  Infinity Federal Credit Union

- Second Place
  Central Maine Federal Credit Union

- Honorable Mention
  Bangor Federal Credit Union

2019 Louise Herring Award for Philosophy in Action Winners

- First Place
  Five County Credit Union
  Infinity Federal Credit Union

- Second Place
  Community Credit Union

- Honorable Mention
  Central Maine Federal Credit Union

2019 Desjardins Financial Education Award Winners

- Youth First Place
  Community Credit Union

- Youth Second Place
  Central Maine Federal Credit Union

- Adult First Place
  Community Credit Union
  Gardiner Federal Credit Union

- Adult Second Place
  Central Maine Federal Credit Union
Each year since 1973, the Maine Credit Union League has recognized outstanding credit union leaders in various categories. Three of these awards carry the names of outstanding credit union pioneers from Maine. Listed here is an Honor Roll that should never be forgotten.

**Alexander Ferguson Award**

*Outstanding Credit Union Volunteer*

1973 Clyde Cushman, Maine Media FCU  
1974 William Dow, Portland Maine City Employees FCU  
1975 Conrad Poulin, Ste. Marie FCU  
1976 Amedee Gobeil, Auburn FCU  
1977 Joseph Theriault, Winslow Community FCU  
1978 Raymond Brown, NorState FCU  
1979 Alfred Albert, Atlantic Regional FCU  
1980 Raymond Lemay, Maine Family FCU  
1981 Rene A. Moreau, Westbrook Community FCU  
1982 Florent “Paul” Letourneau, Notre Dame (Waterville) FCU  
1983 Adolf C. Leclair, St. Mary’s - St. Matthew’s FCU  
1985 Joseph P. Parteneau, St. Andre’s FCU  
1986 Boyd R. Estabrook, Bowdoinham FCU  
1987 Joseph A. Poirier, Oxford FCU  
1988 John N. Morrison, Knox County FCU  
1989 Addison H. Furrow, Lincoln FCU  
1990 Gus Cote, Taconnet FCU  
1991 Robert Tarbox, Saco Valley CU  
1992 Donald Sorey, Seaboard FCU  
1993 Bernice Jarvis, Eastmill FCU  
1994 Evelyn Desmond, Five County CU  
1995 J. Heleodore Brillant, Atlantic Regional FCU  
1996 Harold and Charlotte Mason, Cumberland County Teachers FCU  
1997 Harold Grant, Maine Savings FCU  
1998 Francis LeBlanc, Penobscot County FCU  
1999 Jean Gilpatrick, Coast Line CU  
2000 Richard Gribbin, Maine State ECU  
2001 Nelson Jandreau, LaVallée FCU  
2002 Bernard Pagurko, Midcoast FCU  
2003 Leon Laffely, Atlantic Regional FCU  
2004 Richard Biodeau, Maine Highlands FCU  
2005 Roberta Manning, Saco Valley CU  
2006 Robert Curtis, Bowdoinham FCU  
2007 Robert Crowder II, cPort CU  
2008 Robert L. Leathers, Eastmill FCU  
2009 Robert Walker, Monmouth FCU  
2010 Hugh Keene, Community CU  
2011 Robert Brewer, Five County CU  
2012 Donn Goodwin, Brewer FCU  
2013 Chanel Coulombe, Atlantic Regional FCU  
2014 Raymond Gagnon, PeoplesChoice CU  
2015 Marc Doyon, TruChoice FCU  
2016 John Doe, Eastmill FCU  
2017 David Leclerc, Atlantic FCU  
2018 Theresa Coffin, Katahdin FCU  
2019 Mason Pottle, Downeast CU  
2020 Linda Dulac, Maine Highlands FCU
Jeannette G. Morin Award
Outstanding Credit Union Employee

1973  Joseph Schatz, Government ECU of Maine
1974  Barbara Haynes, Greater Waterville Area FCU
1975  Patrick St. Peter, The County FCU
1976  Patricia Mastine, Otis FCU
1977  Yolande O’Brien, St. Joseph’s Lewiston FCU
1978  Alida Blanchard, Infinity FCU
1979  Nan Chamberlain, St. John’s FCU
1980  Gerard Dozois, Ste. Marie FCU
1981  Harold Violette, NorState FCU
1982  Gilda M. Dennis, Auburn FCU
1983  Lorraine M. Bouchard, Atlantic Regional FCU
1985  Leia T. Brown, Five County CU
1986  Virginia Konan, Government ECU of Maine
1987  Jeannine M. Messier, Atlantic Regional FCU
1988  Annette M. Rancourt, Notre Dame FCU
1989  Mary T. Dorsey, The County FCU
1990  Linda Dodson, Atlantic Regional FCU
1991  Jean Marquis, Five County CU
1992  Jean Moulton, Notre Dame (Waterville) FCU
1993  Noella L’Heureux, Saco Valley CU
1994  Lucille Terrio, Sabattus Regional CU
1995  Michele Paquette, Notre Dame (Waterville) FCU
1996  Elaine Palmer, Oxford FCU
1997  Karen Denis, Taconnet FCU
1998  Gail Richardson, Midcoast FCU
1999  Christine Barbour, Government ECU of Maine
2000  Cindy McBrady, Greater Portland Municipal CU
2001  Joan Rock, University CU
2002  Elaine Jandreau, Fort Kent FCU
2003  Donna Theberge, Ste. Croix Regional FCU
2004  Mary Jo Freeman, EMMC FCU
2005  Pauline Madore, KV FCU
2006  Betty Chabot, Maine Highlands FCU
2007  Arlene Beaulieu, Saco Valley CU
2008  Colleen McGuiggan, Midcoast FCU
2010  Tammy Creswell, Maine Highlands FCU
2011  Trina Mercier, Central Maine FCU
2012  Cynthia Giroux, Oxford FCU
2013  Tina Jamo, Katahdin FCU
2014  Linda Howe, Down East CU
2015  Nancy Blodgett, Otis FCU
2016  Denise Dube, Lisbon Community FCU
2017  Beverly Wallace, TruChoice FCU
2018  Christine Allen, Central Maine FCU
2019  Ann Marie Lane, TruChoice FCU
2020  Kirstyn Birkbeck, Community CU
James M. Gratto Award
Outstanding Credit Union CEO

1973  Earl Rancourt, Notre Dame (Waterville) FCU
1974  Hugh Whitty, Bangor FCU
1975  Olivette Theriault, Winslow Community FCU
1976  Albert Deshaies, St. Joseph’s (Biddeford) FCU
1977  Lucia Beaulieu, Portland Maine City Employees FCU
1978  Harvey St. Amand, St. Andre’s FCU
1979  Margaret L. Brink, Maine Media FCU
1980  Mary Ann Berry, Coast Line CU
1981  Carleton Fournier, Vassalboro FCU
1982  Kenneth F. King, Katahdin FCU
1983  Sylvina Mahar, Oxford FCU
1985  Rene T. Therrien, Otis FCU
1986  Jacqueline Fortunato, Maine Education CU
1987  Philip J. Bergeron, York County FCU
1988  John O. Greenlaw, Government ECU of Maine
1989  Donald C. Fortin, KV FCU
1990  Beth Plummer, Capital Area FCU
1991  Richard Dupuis, Five County CU
1992  Howard Dunn, University CU
1993  Carrie Shaw, Saco Valley CU
1994  Mariann Goff, Greater Portland Municipal FCU
1995  Doreen MacMahan, Oxford FCU
1996  Rhonda Taylor, Dexter Regional FCU
1997  Eddie Plourde, LaVallée FCU
1998  John Reed, Maine Savings FCU
1999  Steve Obrin, Atlantic Regional FCU
2000  Vicki Stuart, Ste. Croix Regional FCU
2001  Philippe Moreau, Rainbow FCU
2002  Anne Boulette, KSW FCU
2003  Matthew Griffiths, Coast Line CU
2004  David Tozier, St. Croix FCU
2005  Normand Dubreuil, CCUE, CCE, Maine State CU
2006  Kyle Casburn, Seaboard FCU
2007  Ron Fournier, Maine Family FCU
2008  David E. Rossignol, NorState FCU
2009  Tucker Cole, Evergreen CU
2010  Ken Acker, TruChoice FCU
2011  Gail Richardson, Midcoast FCU
2012  Roland Poirier, Otis FCU
2013  J Hunter King, Trademark FCU
2014  Philippe Moreau, Rainbow FCU
2015  Roger Sirois, Atlantic FCU
2016  Scott Chretien, York County FCU
2017  George Roy, Lisbon Community FCU
2018  Dan Byron, Eastmill FCU
2019  Steven Baillargeon, Penobscot County FCU
2020  Scott Harriman, Cumberland County FCU
League President’s Award
Outstanding League Volunteer

1973  Arthur Keniston, Maine Media FCU
1974  Russ Livernois, Lisbon Community FCU
1975  Dennis “Don” Soucy, Bangor FCU
1976  Albert Seguin, Midcoast FCU
1977  John Sutton, Atlantic Regional FCU
1978  H. William Peavey, Government ECU of Maine
1979  Joseph Bouchard, The County FCU
1980  John Cooledge, Infinity FCU
1981  Jeannette Morin, Atlantic Regional FCU
1982  Roger Bissonnette, Maine Family FCU
1983  Albert Roy, NorState FCU
1985  Earl Rancourt, Notre Dame (Waterville) FCU
1986  Philippe Moreau, Rainbow FCU
1987  Donna Steckino, Community Credit Union
1988  James Seavey, Springvale FCU
1989  Gerry Menard, Atlantic Regional FCU
1990  Carl McPherson, Evergreen FCU
1991  Deborah Hubbard, Greater Portland Municipal FCU
1993  Jacqueline Fortunato, Maine Education CU
1994  Gaston (Gus) Lesperance, Maine State Employees CU
1995  Albert Seguin, Midcoast FCU
1996  Rachel Caron, Maine Family FCU
1997  Patrick St.Peter, The County FCU
1998  Earl Rancourt, Notre Dame FCU
1999  Philippe Moreau, Rainbow FCU
2000  Alvera Bosica, Knox County FCU
2001  Harold Violette, NorState FCU
2002  Mariann Goff, CCUE, Greater Portland Muni. CU
2003  Anne Boulette, KSW FCU
2004  Normand Dubreuil, CCUE, CCE, Maine State CU
2005  Gerry Menard, Atlantic Regional FCU
2006  Ralph Ferland, EMMC FCU
2007  Gail Richardson, Midcoast FCU
2008  Sidney Wilder, Taconnet FCU
2009  Richard Dupuis, Five County CU
2010  Richard Lachance, Maine Education CU
2011  Luke Labbe, PeoplesChoice CU
2012  Tucker Cole, Evergreen CU
2013  David Rossignol, NorState FCU
2014  John Doe, Eastmill FCU
2015  Kyle Casburn, Seaboard FCU
2016  James Lemieux, Sebasticook Valley FCU
2017  Richard Lachance, Connected CU
2018  David Desjardins, Acadia CU
2019  Ryan Poulin, New Dimensions FCU
2020  Kayleigh Ogden, Community CU

Diane L. Oceretko Award
People Helping People

2004  Paul Sullivan, Saco Valley CU
2005  Denise Ouellette, Ste. Croix Regional FCU
2006  Judy Griffin, Alliance of ME FCU
2007  Diane Charland, Taconnet FCU
2008  Christina Carter, Maine State CU
2009  Lori Peakall-Cote, Down East CU
2010  Dan Emery, Maine State CU
2011  Catie Scribner, Evergreen CU
2012  Johannah Dorr, Seaboard FCU
2013  Joel Wegner, Five County CU
2014  Veronica Levesque, Maine Savings FCU
2015  Donna Ketchen, Penobscot County FCU
2016  Donna Girardin, Town & Country FCU
2017  Stacey Dow, Maine State CU
2018  Betsy Sibley, Community CU
2019  Dan Bagley, The County FCU
2020  Kayleigh Ogden, Community CU
### Denis A. Letourneau, Jr. Award

**Outstanding League Employee**

<table>
<thead>
<tr>
<th>Year</th>
<th>Name</th>
<th>Department</th>
</tr>
</thead>
<tbody>
<tr>
<td>1990</td>
<td>Jeanine Eastman</td>
<td>Supply, Printing, Direct Mail Services</td>
</tr>
<tr>
<td>1991</td>
<td>Diane Kane</td>
<td>Data Processing Services</td>
</tr>
<tr>
<td>1992</td>
<td>Dale McElhaney</td>
<td>Data Processing Services</td>
</tr>
<tr>
<td>1993</td>
<td>John Laverriere</td>
<td>Data Processing Services</td>
</tr>
<tr>
<td>1994</td>
<td>Sherry Cavallaro</td>
<td>Member Services</td>
</tr>
<tr>
<td>1995</td>
<td>Cheryl Lancaster</td>
<td>Member Services</td>
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<tr>
<td>1996</td>
<td>Don McIntosh</td>
<td>Member Services</td>
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<tr>
<td>1997</td>
<td>J. Thomas Gavin</td>
<td>Member Services</td>
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<tr>
<td>1998</td>
<td>Robert Zidow</td>
<td>Data Processing Services</td>
</tr>
<tr>
<td>1999</td>
<td>Chet Emerson and Kathy Newman</td>
<td>Technology Services</td>
</tr>
<tr>
<td>2000</td>
<td>Andre Levesque</td>
<td>Technology Services</td>
</tr>
<tr>
<td>2001</td>
<td>Mary Anderson</td>
<td>Print &amp; Creative Services</td>
</tr>
<tr>
<td>2002</td>
<td>JoAnn Gobeil</td>
<td>Technology Services</td>
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<tr>
<td>2003</td>
<td>Dawn Paquet</td>
<td>Check Processing &amp; Support Services</td>
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<tr>
<td>2004</td>
<td>Cris Wescott</td>
<td>Administrative Services</td>
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<tr>
<td>2005</td>
<td>Christal Rumery</td>
<td>Check Processing &amp; Support Services</td>
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<tr>
<td>2006</td>
<td>Ben Jordan</td>
<td>Technology Services</td>
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<tr>
<td>2007</td>
<td>Rebekah Higgins</td>
<td>Card Services</td>
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<tr>
<td>2008</td>
<td>Deborah Dawson</td>
<td>Print &amp; Creative Services</td>
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<tr>
<td>2009</td>
<td>Judith Davis</td>
<td>Technology Services</td>
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<tr>
<td>2010</td>
<td>Debra Trautman</td>
<td>Corporate Marketing</td>
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<tr>
<td>2011</td>
<td>Kelley Souza</td>
<td>Administrative Services</td>
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<tr>
<td>2012</td>
<td>Wayne Sladen</td>
<td>Technology Services</td>
</tr>
<tr>
<td>2013</td>
<td>Erica Vachon</td>
<td>Direct Marketing Services</td>
</tr>
<tr>
<td>2014</td>
<td>Michael Rosmus</td>
<td>Direct Marketing Services</td>
</tr>
<tr>
<td>2015</td>
<td>Trevor Jackson</td>
<td>CIS</td>
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<tr>
<td>2016</td>
<td>Lois Waterhouse</td>
<td>Payment Services</td>
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<tr>
<td>2017</td>
<td>Dennis Perseille</td>
<td>Direct Marketing Services</td>
</tr>
<tr>
<td>2018</td>
<td>Linda Scott</td>
<td>Member Services</td>
</tr>
<tr>
<td>2019</td>
<td>John Deem</td>
<td>Information Technology</td>
</tr>
</tbody>
</table>

### League Chairman’s Award

<table>
<thead>
<tr>
<th>Year</th>
<th>Name</th>
<th>Organization</th>
</tr>
</thead>
<tbody>
<tr>
<td>1973</td>
<td>Harold Mills</td>
<td>Bates FCU</td>
</tr>
<tr>
<td>1974</td>
<td>Louis Chartier</td>
<td>NorState FCU</td>
</tr>
<tr>
<td>1975</td>
<td>Paul Belisle</td>
<td>St. Joseph’s Lewiston FCU</td>
</tr>
<tr>
<td>1976</td>
<td>Howard Tibbets</td>
<td>Katahdin FCU</td>
</tr>
<tr>
<td>1977</td>
<td>Maurice Fontaine</td>
<td>Maine Family FCU</td>
</tr>
<tr>
<td>1978</td>
<td>Roland Michaud</td>
<td>Winslow Community FCU</td>
</tr>
<tr>
<td>1979</td>
<td>James Reagan</td>
<td>Eastmill FCU</td>
</tr>
<tr>
<td>1980</td>
<td>Richard Cyr</td>
<td>Notre Dame (Waterville) FCU</td>
</tr>
<tr>
<td>1981</td>
<td>Erwin Webber</td>
<td>Auburn FCU</td>
</tr>
<tr>
<td>1982</td>
<td>Philip Durgin</td>
<td>Government Employees Credit Union of Maine</td>
</tr>
<tr>
<td>1983</td>
<td>Michael Bohunicky</td>
<td>Lisbon Community FCU</td>
</tr>
<tr>
<td>1985</td>
<td>Dr. Lucien J. Pellerin</td>
<td>Notre Dame (Waterville) FCU</td>
</tr>
<tr>
<td>1986</td>
<td>Louis C. Labbe</td>
<td>Atlantic Regional FCU</td>
</tr>
<tr>
<td>2004</td>
<td>John Murphy</td>
<td>Maine Credit Union League</td>
</tr>
<tr>
<td>2016</td>
<td>Rod Rovzar</td>
<td>Norman Hanson DeTroy</td>
</tr>
</tbody>
</table>

### Special Awards

<table>
<thead>
<tr>
<th>Year</th>
<th>Name</th>
<th>Organization</th>
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</thead>
<tbody>
<tr>
<td>1976</td>
<td>Ruby Bouchard</td>
<td>Presque Isle FCU</td>
</tr>
<tr>
<td>1977</td>
<td>George T. Davis</td>
<td>Maine Media FCU</td>
</tr>
<tr>
<td>1978</td>
<td>Kathryn Crocker</td>
<td>Lincoln Maine FCU</td>
</tr>
<tr>
<td>1979</td>
<td>Barbara Libby</td>
<td>Hannaford Employees FCU</td>
</tr>
<tr>
<td>1983</td>
<td>John Murphy</td>
<td>Maine Credit Union League</td>
</tr>
<tr>
<td>1985</td>
<td>Ted Desveaux</td>
<td>Maine Credit Union League</td>
</tr>
<tr>
<td>1989</td>
<td>Charles Hinkley</td>
<td>Sabattus Regional CU</td>
</tr>
<tr>
<td>2000</td>
<td>J Hunter King</td>
<td>Maine Credit Union League</td>
</tr>
<tr>
<td>2004</td>
<td>Donna Steckino</td>
<td>Community CU</td>
</tr>
<tr>
<td>2004</td>
<td>Tony Poirier</td>
<td>Oxford FCU</td>
</tr>
</tbody>
</table>
80 years old, and still acting like a start-up

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Roderick R. Rovzar
Of Counsel

Diane C. LaCourse
Paralegal


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As credit unions, you have faced unimaginable challenges this year. But together, you have worked to meet member needs with expertise, empathy, and grace.

Your dedication, hard work, and creativity means the essential services Maine credit unions provide have continued without interruption.

While we physically have had to stay apart, in so many ways, we have never been closer. You made the difference as Mainers Helping Mainers.

The Maine Credit Union League and Synergent thank you. We’re all in this together—today, tomorrow, and in the bright future that lies ahead.